

Talk-in Volunteer Description

Talk-in Volunteers will report to the HamCation Talk-in Chair and Assistant Chair.

Responsibilities and Duties:

- **Purpose:** Providing HamCation® attendees, with information about the show, Traffic reports, Parking info, and any HamCation related news via Amateur radio.
- **Must be able to work with a TEAM that has one goal:** to make the attendees feel like they are at home. Be willing to collaborate with others to accomplish this goal. Be willing to accept the guidance and decisions of the Talk-in Chair and Assistant Chair.
- **Must be motivated:** Know the layout of the Central Florida Fairgrounds property to be able to direct attendees to any place they would like to go (restrooms, Commercial Check-in, Swap's Check-in, Tailgate Check-in, RV Check-in, Ticket booths and Will Call etc.).
- **Must be dependable and energetic:** must be on time for the shift work that is involved and must be ready to work the entire shift assigned. Also, must be able to carry out tasks efficiently and honestly. Must show enthusiasm about the tasks to be performed, including assisting attendees with their questions.
- **Must be patient and compassionate:** must be ready to deal with attendees who may be first time attendees and are confused. And be willing to show empathy to attendees as there may be cultural differences as well as language challenges.
- **Must always be courteous and friendly.**

Qualifications:

- An individual with a genuinely positive friendly attitude; people friendly.
- Able to sit for long periods of time.
- Net control experience is recommended.
- Good communication skills.
- Must be a people person.
- Talk-in Volunteers who have volunteered with us before or at another hamfest are a definite plus.