

Special Event Station Volunteer Description

Special Event Station Volunteers will report to the **HamCation Special Event Station Chair and Assistant Chair**.

Responsibilities and Duties:

- **Purpose:** Assist the Special Event Chair and Assistant Chair with the setup/teardown and operation of the Special Event Station.
- **Must be able to work with a TEAM that has one goal:** to make the HamCation a 5-star event. Be willing to collaborate with others to accomplish this goal. Be willing to accept the guidance and decisions of the Special Event Station Chair and Assistant Chair.
- **Must be motivated:** Know the layout of the Central Florida Fairgrounds property to be able to direct attendees to any place they would like to go (restrooms, Swap's building, Tailgate Check-in, RV Check-in, Forums, etc.). Inspire your teammates.
- **Must be creative and adaptable:** look for solutions to problems that seem insurmountable. Be willing to go beyond what is asked of them and identify opportunities for improvement (solve problems).
- **Must be dependable and energetic:** must be on time for the shift work that is involved and must be ready to work the entire shift assigned. Also, must be able to carry out tasks efficiently and honestly. Must show enthusiasm about the tasks to be performed. Outgoing, easily interacts with strangers in a positive manner.
- **Must be patient and compassionate:** must be ready to deal with visitors who may be first time attendees and are confused. And be willing to show empathy to attendees as there may be cultural differences as well as language challenges.
- **Must always be courteous and friendly.**

Qualifications:

- An individual with a genuinely positive friendly attitude; people friendly.
- Problem solver: must think how to solve problems when they occur.
- Has solid working knowledge of late model HF base stations, their functions, and how to operate them to make contacts.
- Can "talk up" ham radio.
- Has some contesting knowledge.
- Special Event Station Volunteers who have volunteered with us before or at another hamfest are a definite plus.