

Security Volunteer Description

Security Volunteers will report to HamCation Security Chair and Assistant Chairs.

Responsibilities and Duties:

- **Purpose:** Door/gate checkers. Be a highly visible individual that our vendors and attendees can seek assistance from. Promote Public Safety. Be the eyes and ears of HamCation.
- **Must be able to work with a TEAM that has one goal:** to make HamCation a 5-star event. Be willing to collaborate with others to accomplish this goal. Be willing to accept the guidance and decisions of the Security Chair and Assistant Chairs.
- **Security Volunteer Responsibilities:** Volunteers will man gates and doors before, during and after show hours. We be eyes and ears for HamCation.
- **Must be motivated:** Know the layout of the Central Florida Fairgrounds property to be able to direct visitors to any place they would like to go (restrooms, Swap's building, Tailgate Check-in, RV Check-in, Forums, Commercial buildings, etc.). Inspire your teammates. Must be able to make decisions and aid the public as needed.
- **Must be creative and adaptable:** look for solutions to problems that seem insurmountable. Able to recognize situations and respond as needed to problems of public safety, providing dispatch with clear information so they may provide police and/or medical support to situation. Be willing to go beyond what is asked of them and identify opportunities for improvement (solve problems). Be willing to accept that things will change when dealing with security issues.
- **Must be dependable and energetic:** must be on time for the shift work that is involved and must be ready to work the entire shift assigned. Also, must be able to carry out tasks efficiently and honestly. Must show enthusiasm about the tasks to be performed, including assisting all areas of the show.
- **Must be patient and compassionate:** must be ready to deal with visitors who may be first time attendees and are confused. And be willing to show empathy to everyone as there may be cultural differences as well as language challenges.
- **Must always be courteous and friendly.**

Qualifications:

- An individual with a genuinely positive friendly attitude; people friendly.
- Able to stand for long periods of time and walk long distances frequently.
- Must be able to use a commercial radio to communicate with other committee members.
- Security Volunteers who have volunteered with us before or at another hamfest are a definite plus.
- Be somewhat flexible with your shift times.
- Be a good communicator
- Must be able to remain calm and exhibit common sense in any situation of public safety.