

# Recreation Vehicle Volunteer (RV Volunteer) Description

RV Volunteers will report to HamCation RV Chair and Assistant Chairs.

## Responsibilities and Duties:

- **Purpose:** Assist the RV Chair and Assistant Chair with setting up the RV campground prior to opening. Assist with checking in RV guest. Directing our RV guest to their camping spot and assisting RVers with connecting to power and water. Keep the flow of traffic moving at the check in area.
- **Must be able to work with a TEAM that has one goal:** to make the RV guest a happy camper. Be willing to collaborate with others to accomplish this goal. Be willing to accept the guidance and decisions of the RV Chairman/Co-Chair.
- **Must be motivated:** Know the layout of the Central Florida Fairgrounds property to be able to direct RV guest to any place they would like to go (restrooms, dump station, Swaps building, Commercial building, lost and found, etc.). Inspire your teammates.
- **Must be creative and adaptable:** look for solutions to problems that seem insurmountable. Be willing to go beyond what is asked of them and identify opportunities for improvement (solve problems). Be willing to accept that things will change when dealing with RV guests. Be prepared to adjust clothing as needed (the weather is highly unpredictable in Central Florida during February).
- **Must be dependable and energetic:** must be on time for the shift work that is involved and must be ready to work the entire shift assigned. Also, must be able to carry out tasks efficiently and honestly. Must show enthusiasm about the tasks to be performed including driving a golf cart to compete the morning RV guest Roll Call.
- **Must be patient and compassionate:** must be ready to deal with RV guests who may be first time attendees and are confused. And be willing to show empathy to RV guests as there may be cultural differences as well as language challenges.
- **Must be always courteous and friendly.**

## Qualifications:

- An individual with a genuinely positive friendly attitude; people friendly.
- Able to stand for long periods of time and walk short distances frequently.
- Problem solver: must think how to solve problems that have not occurred.
- RV Volunteers who have owned, rented, or camped in a RV (motor home, towable, pop up or slide in) are a definite plus.