

# Info/Prize Booth Volunteer Description

Info/Prize Booth Volunteers will report to the HamCation Info/Prize Booth Chair and Assistant Chair.

## Responsibilities and Duties:

- **Purpose:** Providing HamCation® attendees, with information about the show, vendors, forums, testing and the prize barrel. We oversee drawing and giving out the hourly prizes to the winners.
- **Must be able to work with a TEAM that has one goal:** to make the attendees feel like they are at home. Be willing to collaborate with others to accomplish this goal. Be willing to accept the guidance and decisions of the Info/Prize Booth Chair and Assistant Chair.
- **Must be motivated:** Know the layout of the Central Florida Fairgrounds property to be able to direct attendees to any place they would like to go (restrooms, Commercial Building, Swap's building, Tailgate Check-in, RV Check-in, Forums, and the number one question where's the prize barrel, etc.).
- **Must be dependable and energetic:** must be on time for the shift work that is involved and must be ready to work the entire shift assigned. Also, must be able to carry out tasks efficiently and honestly. Must show enthusiasm about the tasks to be performed, including assisting attendees with their questions.
- **Must be patient and compassionate:** must be ready to deal with attendees who may be first time attendees and are confused. And be willing to show empathy to attendees as there may be cultural differences as well as language challenges.
- **Must always be courteous and friendly.**

## Qualifications:

- An individual with a genuinely positive friendly attitude; people friendly.
- Able to stand for long periods of time and walk short distances frequently.
- Info/Prize Booth Volunteers who have volunteered with us before or at another hamfest are a definite plus.
- Good communication skills
- Must be a people person.